25 Year XP: Why Agility Fails

Eberhard Wolff

Head of Architecture

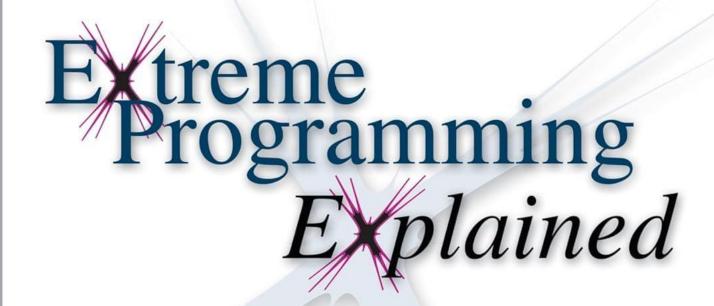
https://swaglab.rocks/

https://ewolff.com/

My Start with XP

- I participated in one of the first XP workshops with Kent Beck 1998 (?)
- ...and later in a training run by the first XP practitioners in Germany 2000(?).
- It felt much better than plan-driven projects.
- This was the future!





EMBRACE CHANGE

KENT BECK
with CYNTHIA ANDRES

Foreword by Erich Gamma

Second Edition

XP 2000: Roots Movement

Developers loved it!

- Challenge: How to sell it to management?
- Intentionally named to scare management?

Challenge: How to scale it to large projects?

2024 State of Agile: Management

- Agile: Much better name!
- Every project is "agile".
- Management love speed.
- "Agile" has taken over the world!

2024 State of Agile: Scale

- Many approaches to "scale" agile.
- Actually very complex with slow feedback.

2024 State of Agile

- Most project use broken "agile" processes.
- Sugar coating what has always been done.
- Missing empowerment, reflection, improvement

2024 Agile Coach

- There is still a market for agile coaches.
- There is demand for agile.
- So: we are not there yet.
- So: introducing agile is non-trivial.
- By no means agility will just win without effort.

True Agility Will Never Take Over the World! Why?

What is Agile?

- Details later.
- Developing in iterations.
- Embracing change: New requirements are welcomed.
- Therefore: Welcome feedback
- Also improve the process
- Autonomy
- Empowerment

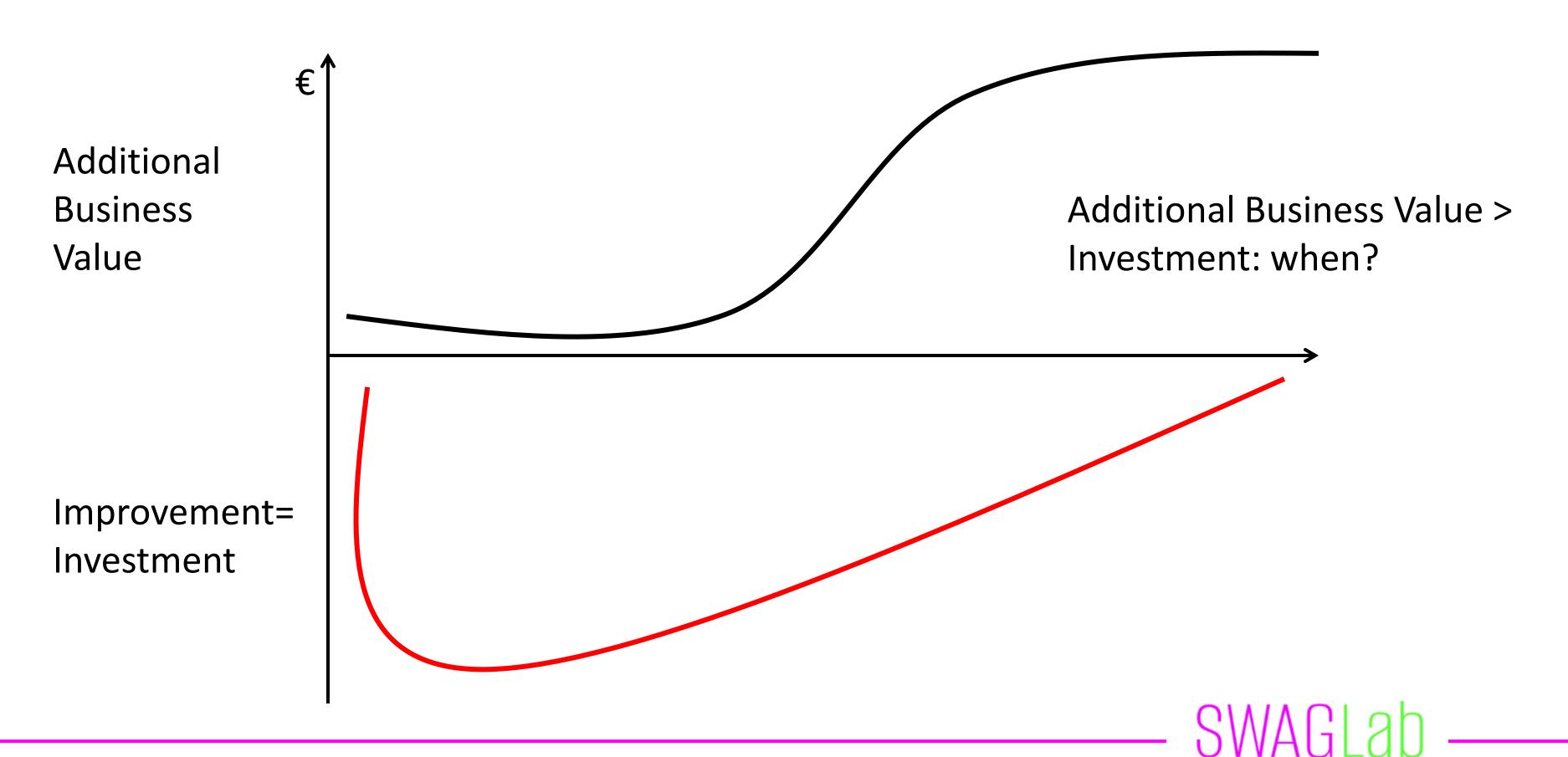
Software Development: Why?

Why Software?

Personally:
 Because I enjoy technical and social challenges.

- My Clients:
 Business value.
- That should be the only reason.
- (Assuming they are rational.)

Improving Software Development



What is Agile?

Agile Manifesto

- I like the Agile Manifesto.
- It was very important.

- But we are looking for an explanation why agile projects fail.
- Let's start at the Manifesto!

Agile Manifesto

- ...better ways of developing software...
- ... we have come to value:
- Individuals and interactions over processes and tools
- Working software over comprehensive documentation
- Customer collaboration over contract negotiation
- Responding to change over following a plan

Agile Manifesto

- How is this kind of software development "better"?
- Agile Manifesto = values

- We need to generate business value.
- These values might help or might not help.

Where is the Business Value?

...better ways of developing software... Individuals and interactions over processes and tools Working software over comprehensive documentation Customer collaboration over contract negotiation Responding to change over following a plan



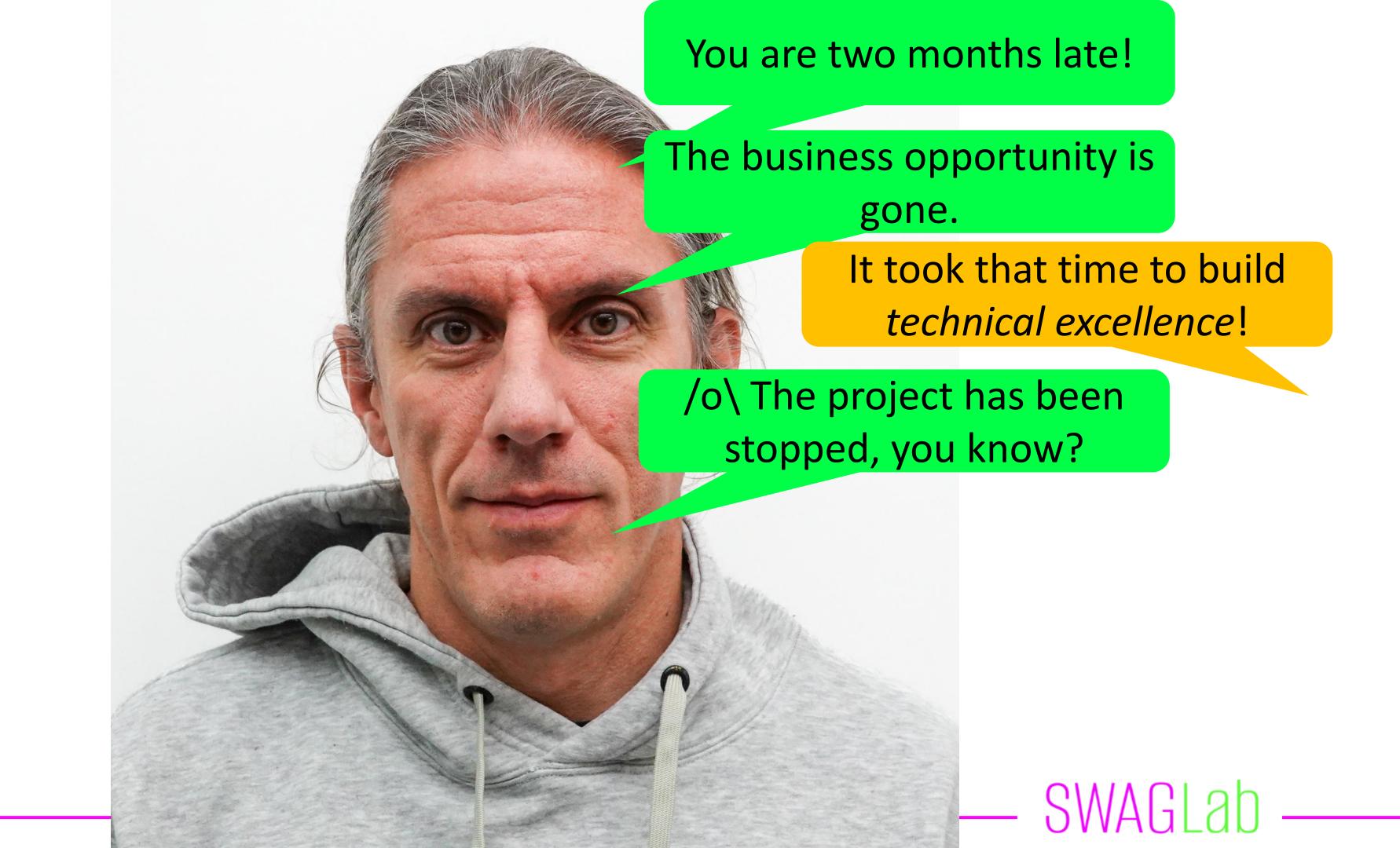
- Principle:
 - Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.
- Satisfy the customer:
- Who is the customer?
- Why "satisfy"?

- Principle:
 - Working software is the primary measure of progress.
- No.
- Business value is the primary measure of progress.
- If you implement the wrong features, there is no value in working software.

- Principle: ... Sustainable development.
 The sponsors, developers, and users should be able to maintain a constant pace indefinitely.
- No.
- Sustainability only provides business value if the project runs for long enough.
- If there is a hard deadline, sustainability becomes a secondary goal.

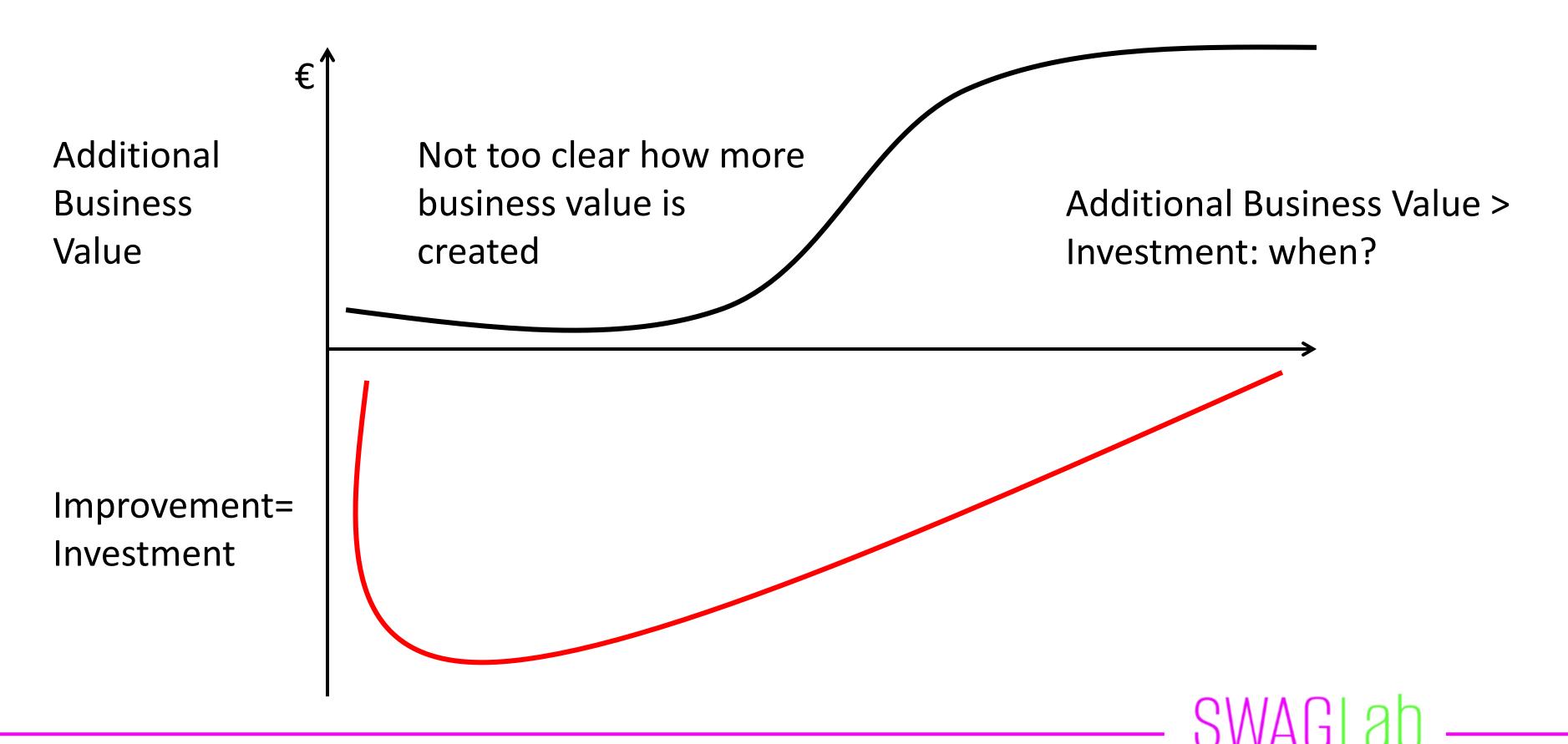


- Principle:
 - Continuous attention to technical excellence and good design enhances agility.
- Low quality can kill you.
- But: Technical excellence is expensive.
- Can't achieve excellence everywhere.



- Economic evolution is based on business value.
- If the business value is unclear, why do you expect Agile to become predominant?

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You don't need to use Agile. Survival is optional.



You don't need to use Agile.
Survival is optional.
Is Agile's impact so strong?



Implementing Agile

This is hard!

...better ways of developing software...

Individuals and interactions over processes and tools

Working software over comprehensive documentation

Customer collaboration over contract negotiation

Responding to change over following a plan

Planning years in advance is obviously pointless

Why do people still do it?

The illusion of control

How do you teach courage?

This is hard!

...better ways of developing software... Individuals and interactions over processes and tools Working software over comprehensive documentation Customer collaboration over contract negotiation Responding to change over following a plan

Values

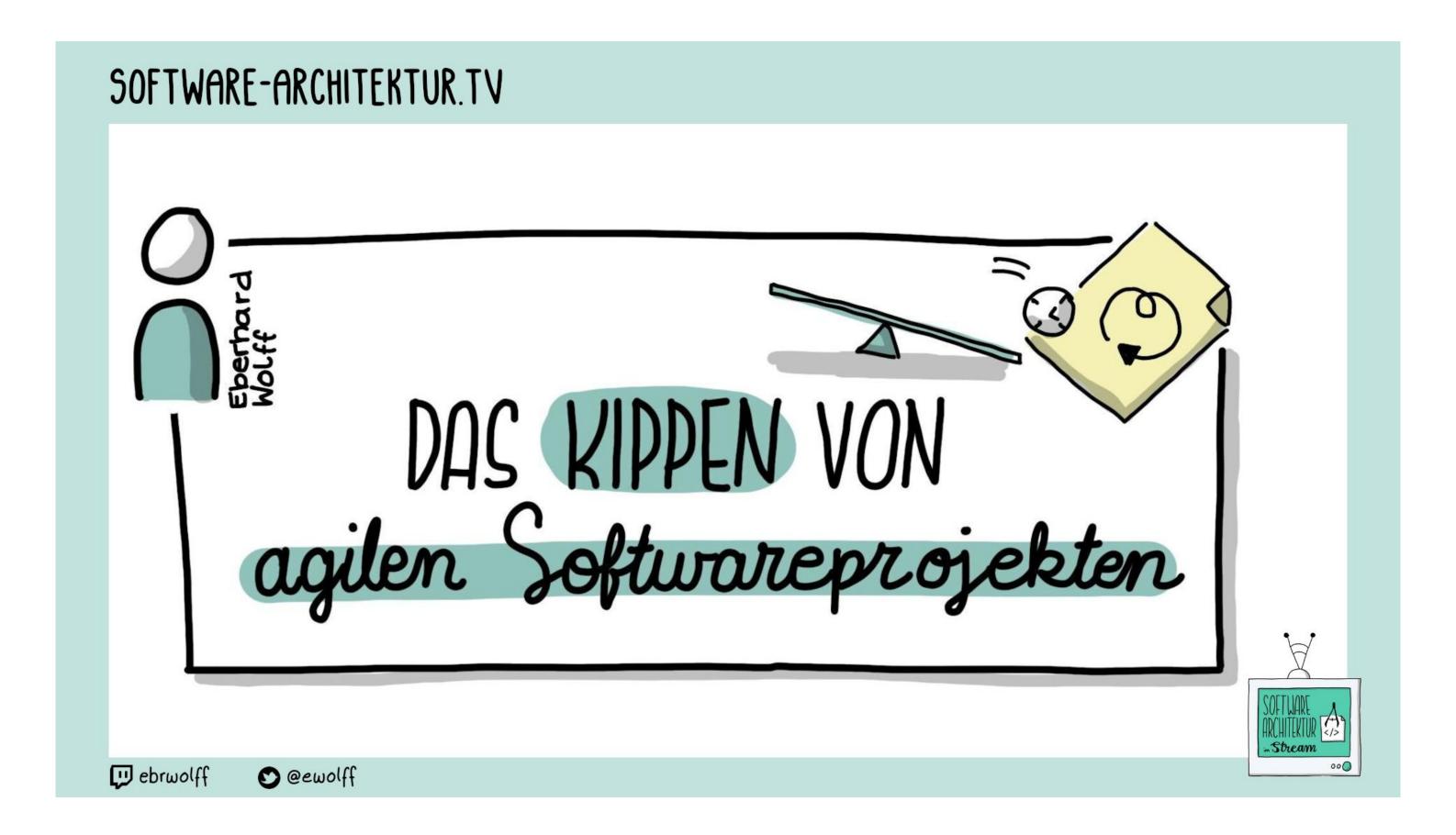
Fundamental change in many fields

Some project fall back to unagile ways

Projects Roll Back Agile

Some project fall back to unagile way.

- Hard to keep the practices alive.
- Benefits not so clear.



https://software-architektur.tv/2023/02/17/folge152.html



Why Do (Agile) Projects Fail?

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Fixing the Organization

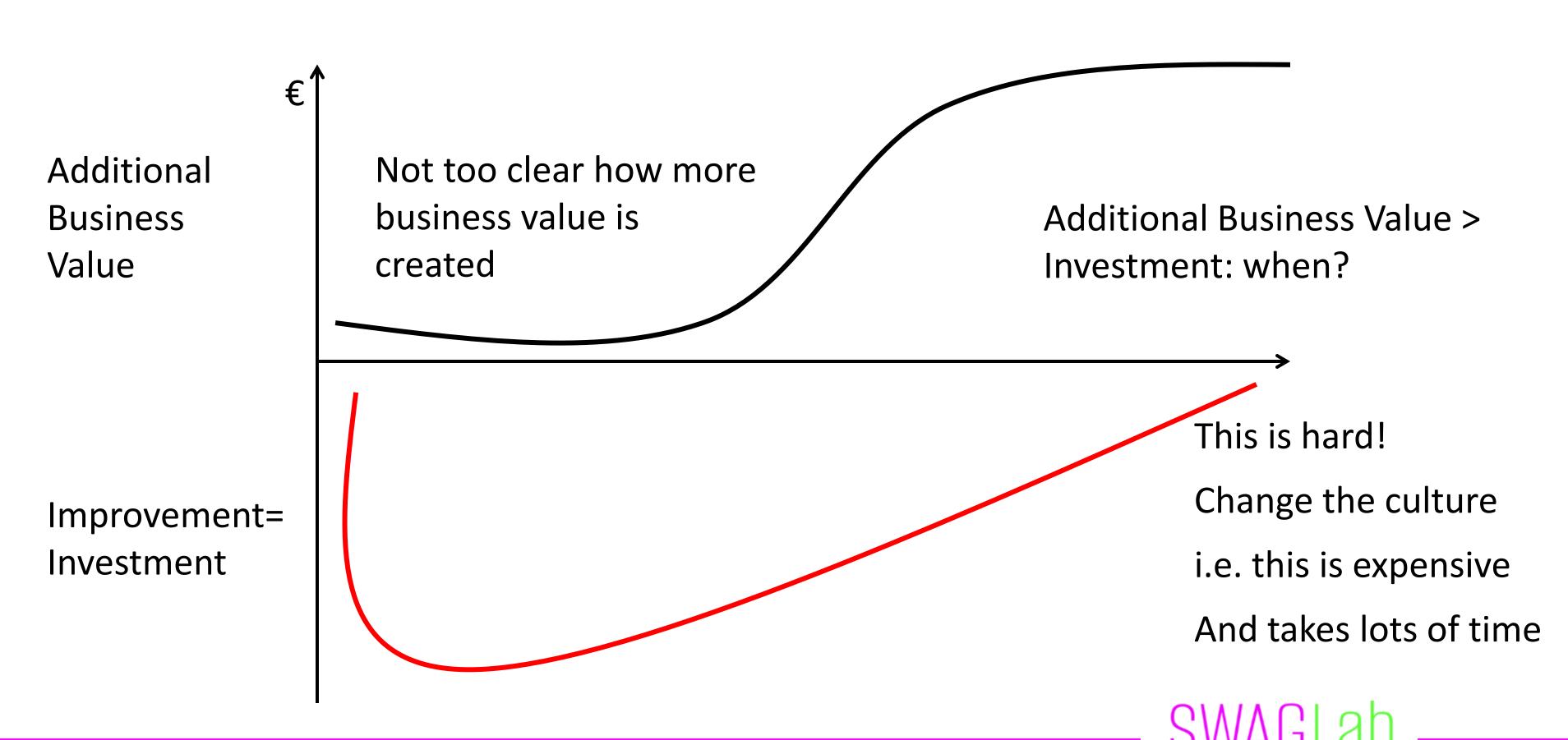
Beyond Budgeting

- Agile: Fixed budged is a problem.
- If you can't work with a fix budget, get rid of budgets!
- https://bbrt.org/
- Take a problem (software development)
- ...and make it a bigger problem (change how companies work)

I Want to Develop Software

- Software developer are technical people.
- They want to develop software.
- They probably don't want to improve the organization.
- Can you blame them?

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Why is Agile not Predominant?

- Possible answer:
 (Ethical) values over business value
- Possible answer:
 Agile is no good fit for the organization.
- No judgement, an explanation.

Competetiveness

- Agile values don't necessarily lead to a competitive advantage.
- Sometimes, unagile values do (as discussed).
- Exploitation
- Gaming the system (e.g. fossil energy)
- Too big to fail, socializing losses (e.g. bank crysis 2008)
- Other unethical behavior

What now?

Agile Manifesto

- Agile manifesto makes projects probably more fun.
- Agile manifesto makes projects more human.
- I'd rather work in such a project.

- It is not necessarily focused on business value, though.
- How would you get management interested then?
- We should be explicit about the difference!

Is Agile Actually "Better"?

- There is probably a process evolution.
- Maybe each organization has the process that fits it best.
- Who are we to judge?
- Why would we force people to change their behavior?

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@johanneslink

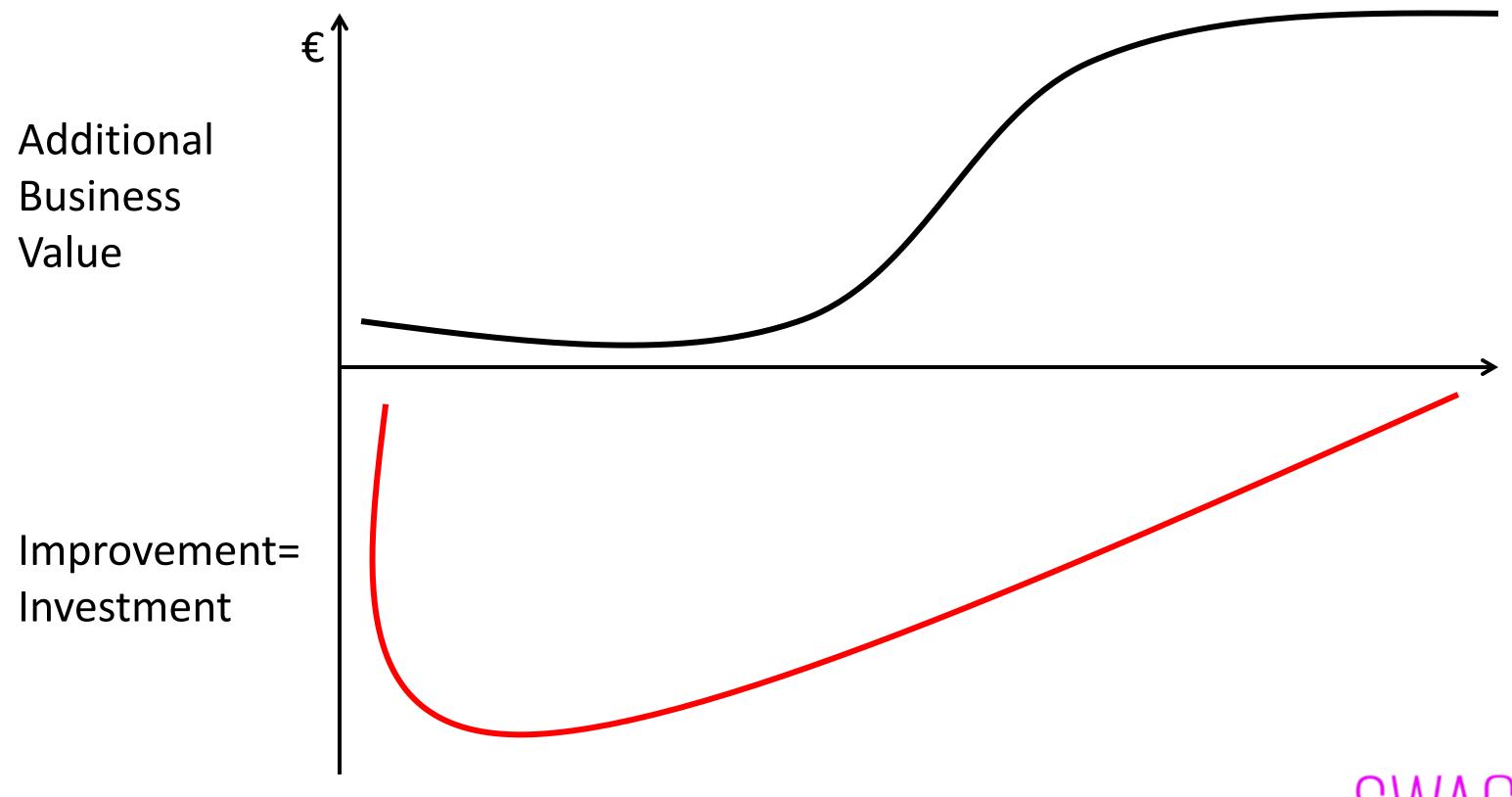
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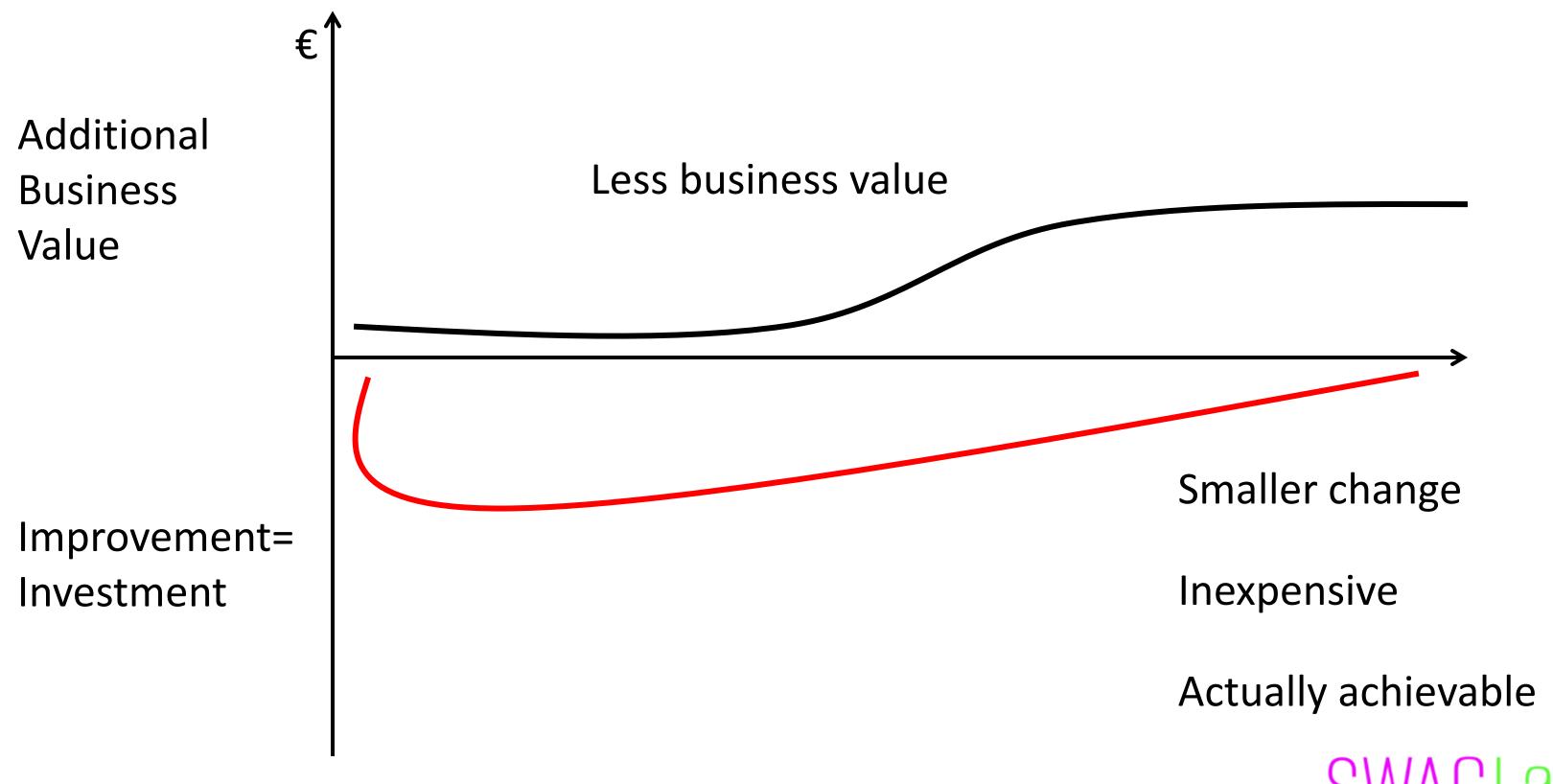
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Hilft "kaputte" Agilität?

Agilität in der Softwareentwicklung wird oft unzureichend umgesetzt und gelebt.

Hilft sie trotzdem?

Lesezeit: 4 Min. In Pocket speichern

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29.11.2019 13:27 Uhr Developer

Von Eberhard Wolff

https://www.heise.de/blog/Hilft-kaputte-Agilitaet-4599441.html

Competitiveness

Actually, empowerment has positive consequences.

- Toyota production system:
 Everyone can stop the assembly line to have a problem solved.
- Foundation of agility

Auftragstaktik (Mission-type tactics)

- Set a goal to a team
- Explain the goal
- Let the team decide how to reach it.

This is a superior military tactic!



https://software-architektur.tv/2022/11/04/folge141.html

Crew Resource Management (CRM)

- Aviation has clear goals: Fly to some city safety.
- Lots of formal procedures (checklists etc.)
- There are always multiple reasons for a crash!
- But: crews fail for seemingly trivial problem.
- E.g. taking off without clearance even though someone in the cockpit was unsure.
- CRM tries to tackle this problem.



Crew Resource Management (CRM)

- CRM wants to fully utilize all resources.
- A first officer who doesn't speak up is not useful.
- Agile: Humans are no "resources" (ethically sound).
- CRM considers them "resources".
- CRM focuses on outcome.
- Does CRM make the job more or less enjoyable?



https://software-architektur.tv/2023/08/11/folge178.html

How is this Relevant?

- Aviation and Military learned lessons.
- CRM and Mission-type Tactics are about effectiveness.
- Clearly articulated benefits.
- More fun / more human?
- Related to Agile e.g. more delegation, more empowerment
- Must we focus on these techniques?

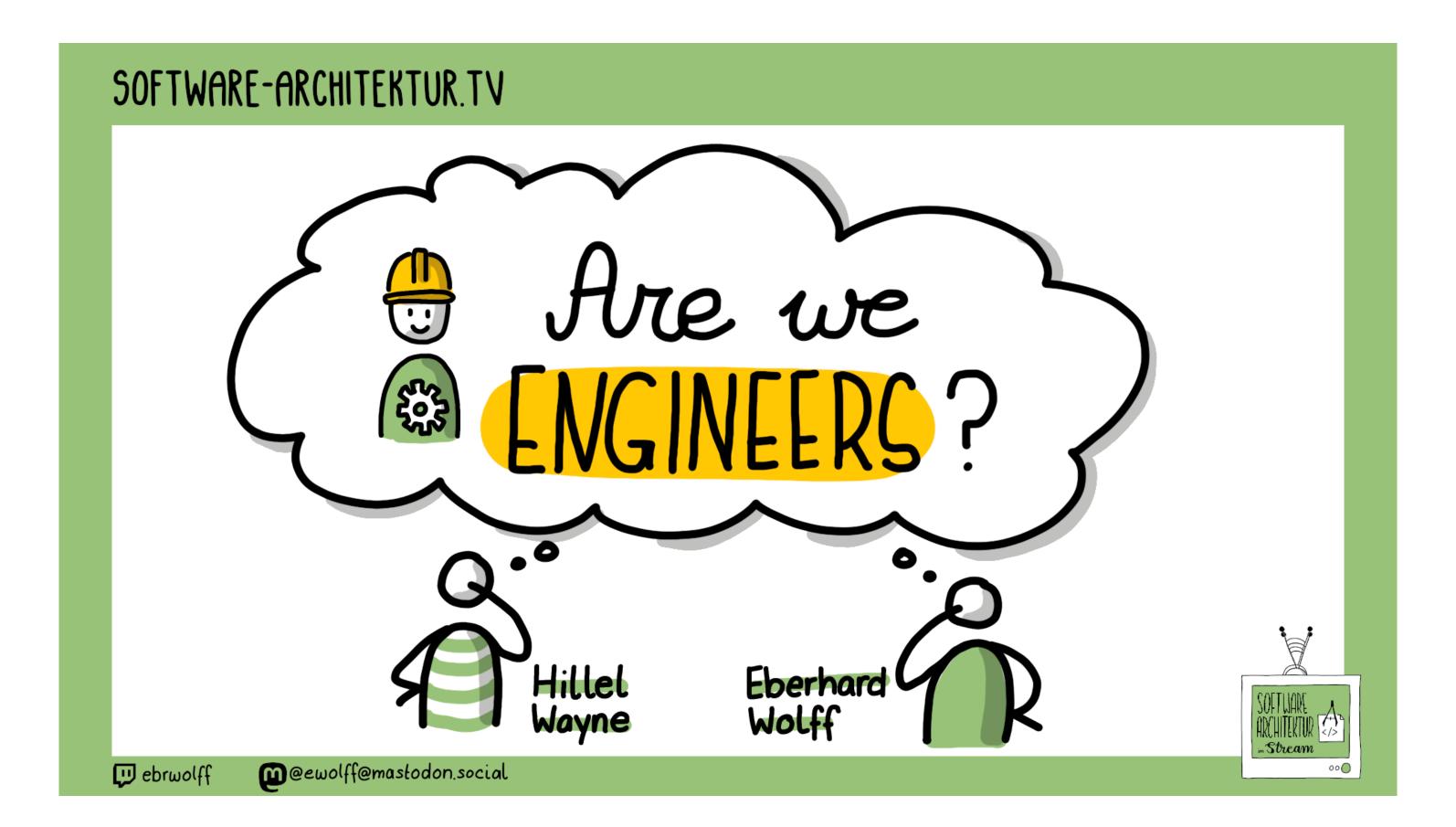


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We Must Work In Iterations!

- Iterations is a natural evolution.
- Other engineering disciplines use iterations, too.
- No one actually ever really advised to do waterfall.

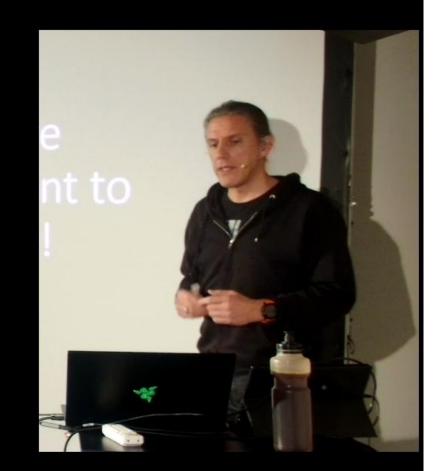
 Iterations are the fundamental principle of successful engineering!



https://software-architektur.tv/2024/03/27/folge209.html

Truths about Software Development I Don't Want to Talk About any More!

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https://software-architektur.tv/2024/04/02/folge211.html

What about Happiness? Ethics?

- I prefer happiness and ethics over money.
- Business doesn't necessarily.
- You can always look for a different job!

- For business success, you need to achieve business success.
- Happiness and ethics might even hinder you.

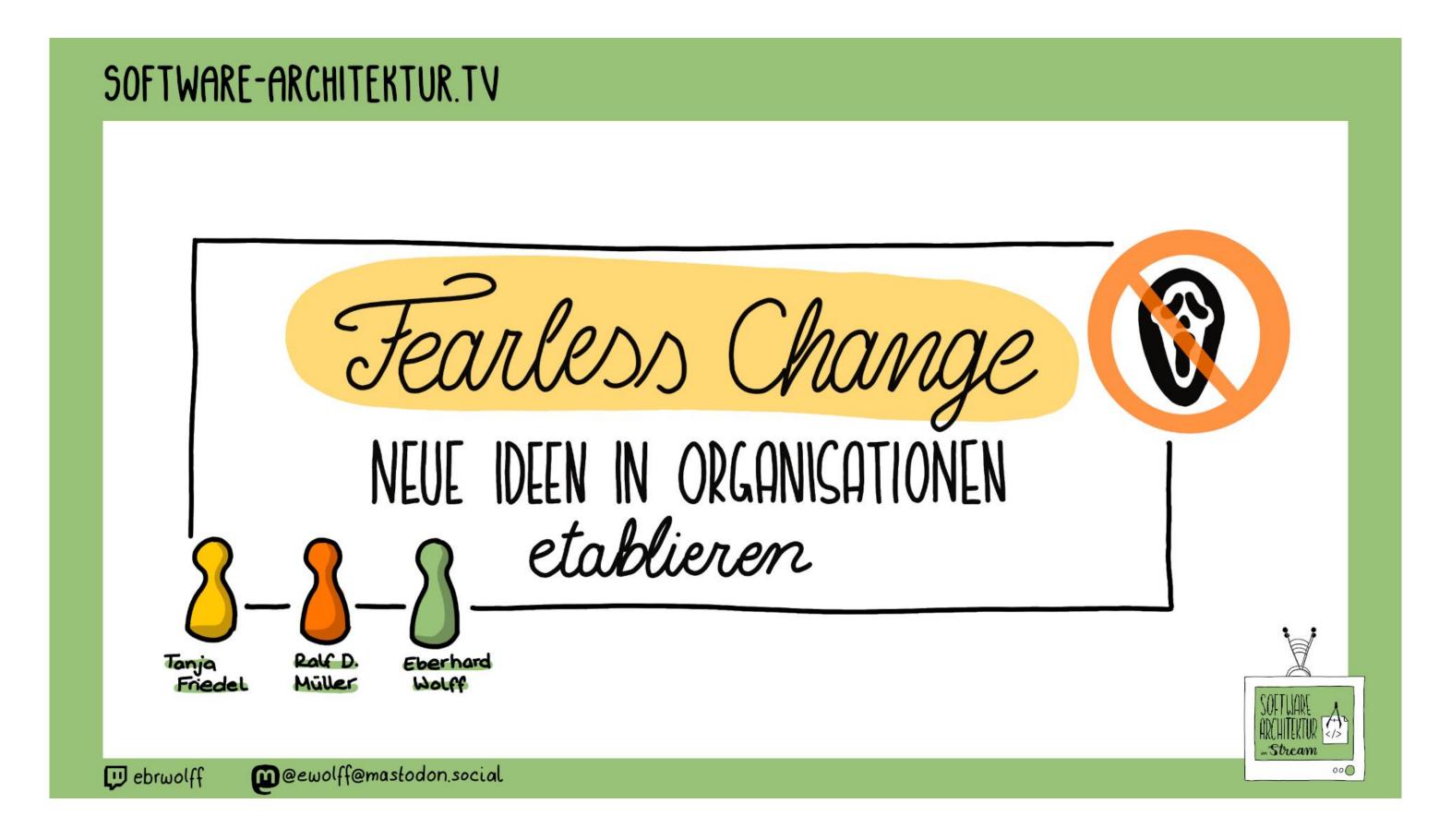


Fix Values

- Introduce an agile mindset
- ...and agile values.
- Hard
- Management must live those values
- Can you do anything?
- YES!!!!

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Linda Rising - Fearless Change and the Unconscious Mind https://software-architektur.tv/2021/02/11/folge49.html



https://software-architektur.tv/2024/09/27/episode233.html

Conclusion

Conclusion

- True Agility will probably never dominate.
- There are other way to be more competitive.
- We must be explicit about competitiveness vs happiness vs ethics
- We should try to improve the situation even if we are not managers.
- In IT, you can always find another job.

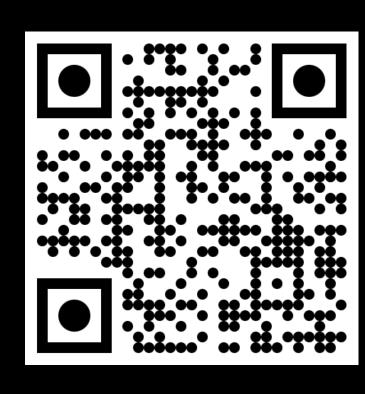
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